



Associazione Bergamo Bed & Breakfast

Tel.+39-3397845293

## *Quality Standards*

### *STRUCTURE REQUIREMENTS*

To be entitled to practise the “Bed & Breakfast” activity, the structure must be in conformity with the requirements provided by the law number 14 dated 6/04/01 and it must accomplish all the systems and fittings rules provided by the law in force (habitability certificate, conformity to the hygienic and sanitary rules provided by the Asl, RC insurance...).

It is considered as “Bed&Breakfast “ activity, the offer of breakfast and lodging in not more than three double rooms belonging to the residential house and with no more than six beds.

In case the activity is practised in more than one room, guests must have a private bathroom at their disposal.

### *GUESTS ROOM*

The furnishing of the bedroom must include at least:

- Wardrobe
- Night table, one for each bed.
- Small table/shelf
- Small easy chair/chair
- Mirror
- Wastepaper basket
- Light/table light
- Electric socket

The furnishing of the bathrooms must include:

- Washstand
- Water closet
- Bidet
- Bathtub/shower
- Mirror
- Wastepaper basket
- Electric socket
- Alarm bell or similar

### ***BREAKFAST***

There must be a choice between

- [ Coffee
- [ Coffee and milk
- [ Tea
- [ Milk

Plus:

- Brioche
- Jam
- Yoghurt
- Bread and butter.

If possible, the breakfast should answer to the local typicality.

The breakfast is served between 7.30 am and 10.00 am.

### ***SERVICES***

1. The checking in is performed between 6.00 pm and 8.00 pm
2. The checking out is performed within 10.30 am
3. A family member of age must be present at the guests checking in and out.
4. A family member will show the guests the room at their disposal and the functionality and good quality of the structure.
5. A family member must be contactable during all the guests' staying,
6. Brochures and tourist information must be at the guests' disposal, as well as the list of the B&B members of the Association.
7. The room fare and the breakfast time must be clearly displayed in the room and they must be told at any guests' request with exactness and accuracy.
8. The quality standards must be displayed in the room.
9. The cleaning of the rooms and of the bathrooms must be assured as requested by the law.
10. The bath linen set per person must be comprehensive of
  - [ Towel
  - [ Bidet towel
  - [ Bath cloth
  - [ Bath rug
11. It is essential to guard the privacy and the comfort of the guests.



## Associazione Bergamo Bed & Breakfast

### ***GUESTS' CODE***

The room fare per night is 62,00 Euro per couple and 42,00 Euro per single, breakfast included.

The breakfast is served between 7.30 am and 10.00 am

The checking in should be performed not before 6 pm and not after 8 pm, but agreements with the landlady.

The checking out should be performed within 10.30 a.m., but agreements with the landlady.

Silence is welcome from 11.00 pm to 7.00 am

To foster a pleasant cohabitation, the mutual respect of the privacy will be appreciate.

Pets are not allowed.

Smoking is not allowed.

Animals are not allowed.